

In Touch

NOVEMBER 2025

We're Thankful for You

The Thanksgiving holiday is a powerful reminder for all of us to count our many blessings and express gratitude for them. At Venture Communications, this includes being thankful for the opportunity to serve loyal customers like you.

Events on Venture TV

State Football Championships

November 13th-15th

Venture Special Events Channel 399

State Volleyball Championships

November 20th – 22nd

Class B – Venture Special Events Channel 399

Class A – Venture Special Events Channel 400

Class AA – Venture Special Events Channel 401

Venture Communications

P.O. Box 157

218 Commercial Avenue S.E.

Highmore, SD 57345-0157

Phone: 605-852-2224 – 24/7 Support

Office Hours: M-F 8 a.m. – 5 p.m. CST

Office Closure

November 11th for Veterans Day

November 27th for Thanksgiving

Email: venture@venturecomm.net

Text to Chat: 605-852-2428 (Available during Office Hours)

Website: www.venturecomm.net

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It's available for download in the App Store and Google Play.



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EXPERIENCE THE FUN OF FASTER SPEEDS WITH A 3-MONTH TRIAL

There's something so freeing about exploring life without a care in the world, taking in all the sights and sounds at an exhilarating pace. That's exactly why Venture Communications provides fiber internet to our customers.

Here's how it works: You can enjoy a higher speed tier for 3 months while continuing to pay the same monthly rate you are now. If you currently have a 100 Mbps plan, try 250 Mbps. If you currently have a 250 Mbps plan, try 500 Mbps or 1 Gig. The only way to see what a difference much faster internet makes is to experience it first-hand in your home! You have nothing to lose—except annoying buffering!

**CALL 605-852-2224
TO TEST DRIVE
A New Fiber Plan**

Your 3-month trial begins on the date of your residential internet speed upgrade. After 3 months, Venture Communications will automatically begin charging you the new price of the faster internet plan unless you contact us to revert to your original plan.



We've Launched New and Improved Venture Webmail

The upgraded version of our web-mail service now features enhanced security tools, new personalization options, and a refreshed design for an improved user experience. An email about this upgrade has been sent to all customers with an active email account. Please check your inbox for additional details and instructions.

Key Dates:

- **Now through November 30th** – You're able to log in to either the current webmail or try the new version.
- **December 1, 2025** – The current webmail version will be retired, and only the new version will be available.

Have questions? Call us at 605-852-2224.

What's Synthetic Identity Theft?

Synthetic identity theft is one of the fastest-growing types of fraud. Instead of stealing a real person's full identity, fraudsters create a new one by combining real and fake information, such as using a real Social Security number with a made-up name or address. These fake identities are used to apply for credit cards, bank accounts, loans, or government benefits.

Protecting yourself starts with monitoring. Regularly check your credit reports for unfamiliar accounts, and freeze your credit to block unauthorized access.



Ransomware is a type of malicious software (malware) that cyber criminals can install on your computer, enabling them to hold your files for ransom. They use a variety of means to do this, including email attachments, fake websites, and phony ads. They're counting on you opening their attachment, or clicking on links within their emails or on a website. However, there's no need to feel foolish if you've ever done this — the fakes can be very convincing.

One example of a ransomware scam is called Fantom, and it's particularly harmful. Here's why:

- It poses as a Windows update that you need to install.
- It looks realistic, complete with the Microsoft copyright and "critical update" file name.
- It locks up all your files and prevents you from using your computer while it's "downloading."

Once it's installed, you'll receive a notice informing you that your files have been encrypted, and you need to pay a ransom before the criminals will unencrypt them. You can pay the ransom, and the bad guys may unencrypt your files. A better strategy is to ignore the request for a ransom and just restore your backed up files; this is one reason regular backups are so important.

But the best strategy is to avoid ransomware in the first place. You can do this by installing a strong computer security system. In addition, follow all the standard online safety rules:

- Don't open email attachments or click on links within emails from unfamiliar senders.
- Stick to well-known websites, and be thoughtful about where you click.
- Don't accept file transfers from unknown sources.
- Keep your applications up to date (with the real updates your system provides).
- Never give personal information, such as login data, to someone calling you from out of the blue. If it's a company you do business with, always call them back at a number you already know.

Staying knowledgeable and aware is important in the fight against scammers!



Coloring Contest!

WINNER of each age group will receive \$50.00

RETURN by Wednesday, November 26, 2025

Hey Kids... it's time for the Holiday Coloring Contest! Venture Communications is inviting all kids to enter the contest that's included in this month's newsletter.

There are four age categories and the winner of each age group will receive \$50.00

The AGE GROUPS are:

- Toddler Ages 1 & 2
- Preschool Ages 3 & 4
- Kindergarten & 1st Grade
- 2nd & 3rd Grade

DEADLINE for the contest is Wednesday, November 26th. You may mail in your entry with your bill, mail it separately or drop it off at the Highmore office.

GOOD LUCK to all participants!

Name: _____

Phone Number: _____

Account Number: _____

Home Mailing Address: _____

Select Category: _____ Toddler (1-2)

_____ Preschool (3-4)

_____ Kindergarten & 1st Grade

_____ 2nd & 3rd Grade

Parents Signature: _____

(Venture Communications reserves the right to reproduce artwork and child's name without written authorization)

Mail to:

Venture Communications
Coloring Contest
PO Box 157
Highmore, SD 57345

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